

# Print Productivity

*“The tiered billing structure has saved us a substantial amount of money”*



## THE COMPANY

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Glasgow City Mission is the world’s first City Mission. Established in 1826, showing Christian care to vulnerable adults and children by fighting against poverty and disadvantage in Glasgow

## THE ISSUE

- .....
- Print a large amount of coloured copies thus high running costs on machine.
  - Machine can be out of operation waiting on replacement toner arriving.

## THE SOLUTION

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Document Data Group installed a UTAX multifunctional device with tiered billing structure, automatic toner replenishment, automatic meter readings and full service contract.

*Operations Manager Susan Robertson said:  
“Being a charity, we are constantly trying to save money on day to day administration tasks to invest in the areas more beneficial to our users. The tiered billing structure has saved us a substantial amount of money and knowing all parts and repairs are covered in our service agreement is very reassuring.”*



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