

PRINT MANAGEMENT

“Steve took the time to understand our business requirements”



THE COMPANY

Clockwise provide contemporary offices, workspaces and meeting spaces located at the Savoy Tower, Glasgow City Centre.

THE ISSUE

Clockwise provide a shared print facility for tenants in communal areas. The company were fully aware of the new General Data Protection Regulation and wanted to ensure the correct print security procedure was in place to protect tenants documents. In addition, Clockwise would like to be able to record each tenants usage to charge them for this service.

THE SOLUTION

To provide a secure, easily trackable printing solution, Document Data Group installed a small server with Print Management Software. This in combination with 2 new Multifunctional devices allowed for card-based print release and tenant by tenant billing. The tenant usage report is automatically emailed to the clockwise management team. Print release cards are also set to static visitor accounts to allow Clockwise to provide secure print facilities for day visitors or guests.

General Manager Lesley Anne Jeffrey said:

“Steve took the time to understand our business requirements and customised the package to suit our needs. We are delighted with the service from DDG and would not hesitate to recommend them.”



"Simplifying your documents, securing your data"