

# DISASTER RECOVERY

***“I would recommend everyone to look closely at their disaster recovery policies”***



Above: PD Produce Office

**Managing Director, Jim Fairfull said**

***“We have been delighted with the benefits of having a Document Management System supplied by DDG and we have enjoyed lots of time saving efficiencies over the last couple of years.***

***However, I can't begin to state just how important this system has been during this very difficult period, I would recommend everyone to look closely at their disaster recovery policies. I can't thank DDG enough for their initial advice and prompt support when we really needed it.”***

## THE COMPANY

PD Produce are a long-established Potato Merchants based at the Blochairn Fruit Market in Glasgow. The company have been a customer of Document Data Group for several years. We supply Multi-functional devices as well as an Electronic Document Management System to allow safe and controlled storage of information within the business.

## THE ISSUE

Sadly, on Thursday 17<sup>th</sup> August 2017, the Blochairn Fruit Market in Glasgow was the victim of a fire resulting in loss of premise for PD Produce and the worry of losing all company documents.

## THE SOLUTION

Document Data Group IT Manager Darren Cairney attended PD Produce temporary office on Monday 21<sup>st</sup> August 2017 and within one-hour Darren had restored the backup from the Electronic Document Management System and the company are able to trade again.

We did have another customer based at the Fruit market who we supplied Print Devices too but were still very paper based and lost everything.

