

MAXIMISING THE VALUE OF YOUR DATA

Raeburn Drilling



Fantastic supplier, I would recommend anyone who uses Sage to get in touch with Document Data Group.



THE COMPANY

Originally, the company focused on rotary drilling operations but now incorporates water well rigs; soils rigs; geology and engineering services; water-well design and installation services for the private, commercial and public sectors; and a UKAS accredited laboratory.

THE ISSUE

- All purchase invoices were manually keyed into the finance system and then sent to the relevant manager for approval. However, managers are frequently offsite meaning a time delay in these invoices being approved.
- Vehicle and plant records and inspection reminders were all done in a laborious and manual process.
- The company's drilling reports were stored in storage cabinets at head office which means valuable time was wasted retrieving documents for a particular job when it is required. With all documentation stored in hard copy there was no protection in the event of a fire or flood damage.

THE SOLUTION

- Document Data Group introduced Filestream Content management software which allowed Raeburn Drilling to alleviate almost all of the time, security and retrieval issues facing the business.
- A function is now built in that will allow documents to be searched by postcode meaning they can quickly pull up previous drilling reports for anywhere in the UK for customers.
- Vehicle and plant records are all held electronically keeping six week checks up to date and flagging any discrepancies early so that down time is kept to an absolute minimum.

COMMENTING, COLIN RAEBURN - RAEBURN DRILLING:

"Already we have experienced a huge improvement on the speed of processing invoices and records. After a thorough audit, the changes that they have implemented have been an immense addition to our business and will undoubtedly increase customer service and save considerable time for us going forward.

They have been a fantastic supplier and I would recommend anyone who wishes to make improvements in their business processes to get in touch with Document Data Group."