

Print Productivity



“The tiered billing structure has saved us a substantial amount of money”



THE COMPANY

.....
Glasgow City Mission is the world’s first City Mission. Established in 1826, showing Christian care to vulnerable adults and children by fighting against poverty and disadvantage in Glasgow

THE ISSUE

-
- Print a large amount of coloured copies thus high running costs on machine.
 - Machine can be out of operation waiting on replacement toner arriving.

THE SOLUTION

.....
Document Data Group installed a UTAX multifunctional device with tiered billing structure, automatic toner replenishment, automatic meter readings and full service contract.

Operations Manager Susan Robertson said:

“Being a charity we are constantly trying to save money on day to day administration tasks to invest in the areas more beneficial to our users. The tiered billing structure has saved us a substantial amount of money and knowing all parts and repairs are covered in our service agreement is very reassuring.”

